



2023 IARO CONFERENCE & MEMBERS MEETING

London - 28 & 29 November London, UK

Tuesday 28 November: Site Visits and Welcome Reception

Wednesday 29 November: Conference Sessions

Technical Site Visits:

- Heathrow Airport
- Heathrow Express
- Luton Airport and Luton DART
- Elizabeth Line

Key Conference Topics

- Heathrow Express – next steps
- The Rise of Sustainability as a Theme in Airport Access
- Recovery and competition
- Choice and Demand
- Connecting London with its Airports



**Heathrow
Express**

TUESDAY 28 NOVEMBER 2023

Site Visits and Welcome Reception

Day 1 will comprise visits to Heathrow Airport Landside, together with travel on Heathrow Express to Paddington, a visit to Luton Airport to view the newly opened DART (Direct Air-Rail Transit) automated people mover system. Participants will return to Heathrow via the Elizabeth Line.

Provisional Schedule

10:00 Heathrow Airport – Landside Access

- Meet at Terminal 2 and tour of landside arrivals area
- Heathrow Express – information, communications, branding for onward travel
- Bus/coach interchange and London Underground

11:30 Technical Site visit continues

Those wishing to join later, can join the group at CTA Heathrow Airport

Ride on Heathrow Express

Transfer to St Pancras

Train to Luton Airport Parkway, followed by ride on DART and Airport visit

Train to Farringdon

Ride on Elizabeth Line to Heathrow

17:20 Return to CTA Heathrow Airport

Welcome Reception hosted by Heathrow Express

Venue: London Heathrow Marriott, Bath Road, Heathrow

18:00

(Detailed proposed visit timetable is indicated at the end of this document)



WEDNESDAY 29 NOVEMBER 2023

Conference Programme and Networking Sessions

Venue: London Heathrow Marriott, Bath Road, Heathrow

08:30 Arrival/Registration & Welcome Refreshments

09:00 Welcome and Introduction from the Conference Moderator

Conference Moderator

Paul Le Blond - Former IARO Chairman

09:10 Feedback from previous day's visits

- An opportunity to discuss key elements of the site visit

09:30 Session 1: Connecting London with its Airports

- Connecting Heathrow by rail: future developments

Daniel Edwards - Business Lead & Director, Heathrow Express

Mike Bagshaw - Managing Director, MTR Elizabeth line

10:30 Refreshment break

11:00 Session 2: Choice, Demand and Options

How has our profession changed over 25 years? Rail as a component part of a sustainable strategy

- Rail provides an essential service for airport ground access
- Even with excellent rail access, how does this fit into an environmental strategy that also includes bus and taxi services?

Matthew A Coogan - Coogan Associates

Choice, Demand and Options

A nationwide rail system for the UK

- What is the vision for a nation-wide rail system?
- How would Heathrow fit into it?

Jim Steer - Founder, Steer Group

WEDNESDAY 29 NOVEMBER 2023

Session 2: Choice, Demand and Options *(Continued)*

Case Study: Logan Airport, Boston

- While rail is the optimal solution for getting people out of their cars, there are situations where rail and bus must co-mingle to create the best solution.
- Accessibility is a huge problem for airports such as Logan Airport, Boston.
- Massport's successful development of the Logan Express bus system involves a strategy to reduce traffic congestion at the airport, improve the passenger experience and reduce the environmental impact of traveling to the airport.

Professor Mike Welch - Bridgewater State University, Former Station Chief, Delta Air Lines - Logan Airport, Former IARO Chairman

12:30 Lunch

13:45 Session 3: Sustainability, Recovery, Competition

Heathrow's Surface Access Strategy - how to de-carbonise travel to and from the airport, for passengers and staff

Tim Leech - Head of Surface Access Strategy & Sponsorship, Heathrow Airport Ltd

Panel discussion covering issues relating to environmental matters, how the profession should respond to potential regulations

How are operators recovering from 2020/2022 Pandemic?

Michael Forstner - Managing Director, City Air Terminal, Vienna

Airport Expresses and their competitors

Andrew Sharp - Policy Advisor & Former Director-General, International Air Rail Organisation

Refreshment break

15:30 MXP North Rail Access

- An update from SEA Milan Airports and Ferrovienord on the investment in the connection to Milan Malpensa Airport
- Invitation to IARO 2024 Conference and Networking Meeting (Milan, November 2024)

Speakers: - SEA Milan Airports & Ferrovienord

16:00 Close of Conference

SITE VISIT: 28 NOVEMBER 2023

Proposed Route and Timetable

10:15 Tour of Heathrow T2 and Landside

11:30 Meet CTA

12:02 Depart CTA (Heathrow Express)

12:17 Arrive Paddington

12:25 H&C platform

12:30 Depart Paddington

12:41 Arrive King's X

12:50 St Pancras platforms 1-4

13:15 Depart St Pancras

13:37 Arrive Luton Airport Parkway

13:40 Depart Luton Airport Parkway

13:43 Arrive Airport station

Arrive terminal

15:45 Depart terminal

15:52 Depart Airport station

15:55 Arrive Luton Airport Parkway

16:02 Depart Luton Airport Parkway

16:39 Arrive Farringdon

16:45 Elizabeth Line platform

16:51 Depart Farringdon

17:22 Arrive CTA

18:00 Reception starts

REGISTRATION INFORMATION

Conference Programme and Networking Sessions

- Further information can be found on the IARO Website: <https://www.iaro.com/future-iaro-events>
- Participation in the Meeting is free-of-charge for IARO Members
- For non-Members, the Delegate Fee is £195.00 (+ VAT)

To register

To register, click on this link – IARO MEETING 2023 - and then click on "Get Tickets"

Promo Code for IARO Members

To benefit from free registration to the event, IARO Members should apply this Promo Code: IAROMember